

WINAIR

Windward Islands Airways International (Winair) N.V.
has a vacancy for

CUSTOMER SERVICE AGENT

*Do you have superior communication skills, are you assertive yet
emphatic, patient and solution oriented?
Then we are looking for you!*

Job Scope

The Customer Service Agent is responsible to provide all customer service activities and related matters, such as: making bookings in the reservations system; issuing of tickets to customers; check-in customers to various destinations; ensuring proper embarking & disembarking of customer and many other customer service oriented duties.

Requirements

- Minimum High School education or equivalent;
- Experience in the airline industry is a pre;
- Proficient computer skills (Microsoft office, specifically excel and word);
- Good command of English language written as well as oral (Dutch, French and Spanish language will be regarded an asset);
- Must be team oriented and have an excellent work ethic; possesses a pleasant attitude and is courteous towards customers & team members;
- Possesses the ability to handle complex customers with maximum professionalism;
- Must be accurate and hard working;
- Must be fully vaccinated;
- The ability to work independently is a must;

Interested candidates, preferably between the ages of 21-45, can apply by downloading our application form on this website.

Send this completed application form to;
humanresources@fly-winair.com together with
curriculum vitae, certificates/ diplomas/copy of
licenses, vaccination proof and passport

